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## ABSTRACT

The purpose of this study was to investigate the effects of verbal interaction cues and ability grouping within a cooperative learning computer-based program. Two hundred thirty-one eighth graders in a required science class were grouped by ability and randomly assigned to homogeneous lower-ability, homogeneous higher-ability, or heterogeneous mixed-ability dyads. Each dyad was randomly assigned to a computer program that either did or did not contain verbal interaction cues designed to facilitate summarizing and explaining between partners. Results indicated that students using the cued version of the program performed significantly better on the posttest than students using the noncued version. Direct observation of student interaction indicated that students in cued dyads exhibited significantly more summarizing and helping behaviors than noncued students. Furthermore, higher-ability dyads exhibited significantly less off-task behavior than the other dyads. Implications for designing computer-based instruction for cooperative settings are discussed. Two figures and five tables present study findings. (Contains 33 references.) (Author)

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**The Effects of Cued Interaction and Ability Grouping  
During Cooperative Computer-Based Science Instruction**

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**Paper presented at the annual convention of the American Educational Research Association**

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**Running head: CBI-COOPERATIVE INTERACTION SCRIPTS**

### Abstract

The purpose of this study was to investigate the effects of verbal interaction cues and ability grouping within a cooperative learning computer-based program. Two-hundred thirty-one eighth graders in a required science class were blocked by ability and randomly assigned to homogeneous lower-ability, homogeneous higher-ability, or heterogeneous mixed-ability dyads. Each dyad was randomly assigned to a computer program that either did or did not contain verbal interaction cues designed to facilitate summarizing and explaining between partners. Results indicated that students using the cued version of the program performed significantly better on the posttest than students using the noncued version. Direct observation of student interaction indicated that students in cued dyads exhibited significantly more summarizing and helping behaviors than noncued students. Furthermore, higher-ability dyads exhibited significantly less off-task behavior than the other dyads. Implications for designing computer-based instruction for cooperative settings are provided.

### The Effects of Cued Interaction and Ability Grouping During Cooperative Computer-Based Science Instruction

Teachers who integrate computers into their instruction usually have fewer machines than students. In fact, most computer labs contain fewer than 15 computers, and teachers who use computers in their own classroom ordinarily have only one or two computers at their disposal (Becker, 1991). Since the number of students usually exceeds the number of computers that can be used at one time, teachers must decide the best way to employ these limited resources. Many teachers solve hardware shortage problems by allowing more than one student to use a computer at a time, thus permitting more students to simultaneously use computers.

Unfortunately, very few computer programs exist that incorporate instructional strategies specific for learning groups. Software developers have generally assumed that computer-based instruction (CBI) programs should and would be utilized by individual users (Cosden, 1989). The individualistic nature of CBI programs may impact the interaction between group members and the computer program. This, in turn, may diminish the effectiveness of the program.

Since most CBI programs are not designed for group use, teachers must apply some type of small group learning strategy to the lesson in order to maximize the program's effectiveness for all group members. Today, the most common and widely researched small group learning strategy is cooperative learning.

In general, achievement results for cooperative learning-CBI studies are mixed, with more consistent results present for various non-achievement measures. Some studies have revealed significantly higher achievement scores for the cooperative groups (Dalton, Hannafin, & Hooper, 1989; Hooper, Terniyakarn, & Williams, 1993; Johnson, Johnson, & Stanne, 1985, 1986; Mevarech, Silber, & Fine, 1991; Mevarech, Stern, & Levita, 1987). Others have not found achievement effects for cooperative dyads versus individuals (Carrier & Sales, 1987; Makuch,

Robillard, & Yoder, 1992; Trowbridge & Durnin, 1984; Whyte, Knirk, Casey, & Willard, 1991).

Although some studies have not indicated significant gains in achievement for cooperative dyads, most have reported some type of nonachievement results favoring groups. These included cooperative groups choosing more elaborative feedback (Carrier & Sales, 1987), spending most of the interaction time exhibiting task-oriented behavior (Johnson et al., 1985, 1986; Trowbridge & Durnin, 1984), and expressing more positive attitudes about working in groups at the computer (Hooper et al., 1993; Mevarech et al., 1987).

Inconsistent achievement results from cooperative learning-CBI studies may be due in part to other variables that have been shown to affect learning outcomes within cooperative learning environments. These variables include the type and amount of verbal interaction as well as the grouping of students according to academic ability.

Cooperative learning studies in which group member interactions have been recorded and analyzed indicate that achievement and attitude differences are related to the type and amount of verbal interaction between students within cooperative groups. In examining the results of numerous studies, Webb (1989) has determined that three distinct forms of verbal interactions correlate to improved cognitive abilities after a cooperative learning lesson. Students who give explanations to other group members, or who receive explanations from group members during a cooperative lesson tend to learn more from the lesson. Also, students who do not receive explanations in response to questions or errors tend to learn less from a cooperative lesson. Similarly, King (1989) examined why some cooperative groups were more successful than others at learning and applying problem-solving strategies and found that successful groups asked more task-related questions, spent more time discussing strategy, and reached higher levels of strategy elaboration than unsuccessful groups. Fletcher (1985) reported that individuals from groups instructed to verbalize the decision-making process or reach consensus on a group answer

demonstrated greater problem-solving ability than group members not instructed to verbalize throughout the lesson.

Recognizing the importance of verbal interaction between individuals within cooperative groups, Dansereau (1985) developed a systematic interaction and processing strategy that has provided a structured method for cooperative dyads learning text-based material. This strategy consisted of assigning two different roles to cooperative dyad members. After reading some instructional text, one student was instructed to verbally summarize the passage to the other group member, who was instructed to listen carefully and detect any errors or omissions. A number of studies testing the effects of this procedure have shown increased achievement for the pairs utilizing this structured interaction method (Lambiotte et al., 1987; McDonald, Larson, Dansereau, & Spurlin, 1985; O'Donnell, Dansereau, Hall, & Rocklin, 1987; O'Donnell, Rocklin, Dansereau, Hythecker, Young, & Lambiotte, 1987). Using a similar technique, Yager, Johnson, and Johnson (1985) found that groups given structured oral discussions through role assignments achieved higher posttest scores than groups participating in unstructured oral discussions.

In addition to verbal interactions, another variable that may influence outcomes in a cooperative learning setting is ability grouping. Ability grouping refers to the assignment of students into cooperative groups based on general academic ability. Heterogeneous groups are recommended in most cooperative learning models because they present opportunities for higher-ability learners to encourage and tutor lower-ability learners (Johnson et al., 1990; Slavin, 1980). Creating heterogeneous ability groups within cooperative learning lessons has recently been supported by Slavin (1993), who reviewed 27 studies dealing with ability grouping and found little or no achievement differences between students grouped heterogeneously versus homogeneously by ability. The lower-ability students, however, did indicate more favorable attitudes toward learning when grouped with students of higher ability.

However, there are studies that have indicated that heterogeneous grouping may benefit one learner at the expense of the other learner. Webb (1982) reported that average-ability students performed worse when they were grouped with students of higher or lower ability than when they were grouped with other average-ability students. In addition, recent studies conducted with cooperative dyads using computers indicated that low-ability students benefited from heterogeneous grouping but high-ability students did worse compared to students grouped homogeneously by ability (Hooper, 1992; Hooper & Hannafin 1991).

Examining the research on ability grouping with cooperative groups participating in CBI programs, it appears that the amount of interaction between group members had an effect on the results. Hooper and Hannafin (1991) found low-ability students grouped homogeneously interacted significantly less than students in the other groups. Hooper (1992) found that homogeneous grouping stimulated discussion between the high-ability students, but restricted discussion among low-ability groups.

The present study was designed to investigate the effects of verbal interaction cues and ability grouping within a cooperative learning-CBI science program. The major independent variable in this study was the presence of cues embedded throughout a CBI program designed to facilitate verbal interaction between two learners sharing one computer. Each cooperative dyad was assigned to a computer program that either did or did not contain these verbal interaction cues. The cues used in this study were similar to those demonstrating positive results in non-CBI studies (Dansereau, 1985; Yager et al., 1985). As each cooperative dyad assigned to the cued version progressed through the science CBI program, the computer prompted individuals within each dyad to verbally interact by directing them to summarize, explain, or listen to the other member of their dyad.

Ability grouping was another variable in the current study. All students participating in the study were assigned to one of three different types of dyads based on general academic ability.

These dyads consisted of either homogeneous lower-ability, homogeneous higher-ability, or heterogeneous (mixed-ability) student pairs.

The dependent measures in this study included practice item performance, posttest performance, and attitudes toward the program and working with a partner. Measurements were also taken regarding the amount of time each dyad spent on different parts of the program. Time spent on instruction, practice problems, and interaction screens were measured separately. A sample of dyads were also videotaped, and the nature of interactions within each dyad was observed. These observations included the specific behaviors cued by the program (summarizing, explaining, identifying errors, and asking for help) as well as behaviors not addressed by the cues (receiving solicited and unsolicited help, verbal encouragement, and off-task behavior).

### Method

#### Subjects

Two-hundred and thirty-one students from a junior high school in a middle-class socioeconomic, metropolitan area were the subjects for this study. The subjects were enrolled in a required one-semester, eighth-grade general science class. This science course followed a curriculum that incorporated the use of cooperative learning strategies into most laboratory investigations and activities.

#### Materials

A computer-based instruction (CBI) science program entitled *Designing Controlled Experiments* was the source of instruction for this study. This Hypercard-based program consisted of four distinct parts: (a) the program introduction, (b) Lesson One: The Steps in the Scientific Method, (c) Lesson Two: The Parts of a Controlled Experiment, and (d) Lesson Three: Designing Controlled Experiments.

The program introduction consisted of eight information screens which provided an orientation for the students regarding the successful use of the program. This introduction



prompted the students to enter their first names, thus enabling the program to call on students by name to perform specific tasks throughout the program. Both students were then encouraged to help each other learn the information presented in the three lessons by reviewing some helpful cooperative learning roles to assume and share throughout the program. These roles included the "summarizer" who verbally summarizes a unit of information, the "explainer" who explains examples presented in the program, and the "listener" who listens carefully to the summarizer or explainer and ask questions about things that are unclear, left out, or in error. Because the students had experience with formal cooperative learning techniques, these roles were already familiar to them.

Information in the introduction also informed the students that two scores earned for this CBI activity was to be counted toward their semester grade. One score came from the points both students earn together on the practice problems presented throughout the program. The other score came from each student's individual performance on a written posttest administered on the day following the completion of the program.

The three lessons that follow the introduction were similar to each other in structure. These lessons are described below.

**Lesson One: The Steps in the Scientific Method.** The first lesson in the program taught the steps in the scientific method and were broken up into two parts. The first part covered making observations, identifying problems, and choosing hypotheses. Twenty information, example, and review screens were presented in this first part. Six multiple-choice practice problems were then presented, and a group score was displayed. Feedback for all practice items throughout the program included knowledge of correct result. The second part of Lesson One included 24 information, example, and review screens covering making predictions, designing experiments, and analyzing data/conclusions. Three multiple-choice practice problems were then presented followed by the total number of practice problems answered correctly.

Lesson Two: The Parts of a Controlled Experiment. The second lesson covered the parts of a controlled experiment. This lesson was also divided into two parts, with practice problems and group scores presented after the instruction. The first part of the second lesson consisted of 23 information, example, and review screens covering independent and dependent variables. Three multiple-choice practice items were presented following the first part of Lesson Two. The second part of Lesson Two presented 26 information, example, and review screens covering extraneous variables, variable groups, and control groups. Five multiple-choice practice items were presented after the instruction, followed by the total number of practice problem items answered correctly for the first two lessons.

Lesson Three: Designing Controlled Experiments. The third lesson was comprised of only one part. This lesson consisted of 33 information, example, and review screens presenting the four steps to be followed when designing a controlled experiment: (a) identify the independent and dependent variables, (b) determine the type of test to be performed, (c) determine at least three extraneous variables to be controlled between experimental groups, and (d) describe the control and variable groups by listing and labeling all variable types within each group. Two constructed-response practice problems were then presented after the instruction. These constructed-response items were evaluated by the students based on a set of criteria they used to judge various aspects of their answers. For example, after a group had listed and labeled the variables for an experiment designed to test a given hypothesis, the computer asked: "Does your variable group contain [appropriate variable name], and is it labeled as the independent variable?" The computer asked similar questions about the dependent and extraneous variables. The students were directed to click on "Yes" or "No" buttons as each statement applied to their constructed response. Although the previous 17 multiple-choice practice items were worth one point each, these final two constructed-response practice items were worth five points each. The constructed-response items were worth more points than the multiple-choice items because they required the learners to apply

at least five different skills taught throughout the program. Lesson three concluded by displaying the total number of practice problems answered correctly by the group for the entire program.

The computer program included the primary elements necessary for cooperative learning as prescribed by Johnson and Johnson (1989). Individual accountability was fostered by requiring each student to individually take the posttest. Positive interdependence was established by having the students share the practice problem score. Providing an opportunity for group members to interact was addressed in a number of ways throughout the program. The computer program provided the students with many opportunities to verbally interact by sharing answers, ideas, explanations, and summaries. Students were also prompted to share the mouse and keyboarding responsibilities. These strategies promoted interaction as well as contributed to the overall level of interdependence.

Two versions of *Designing Controlled Experiments* were developed for this study. The introductory material, instructional content, and practice problems were exactly the same in the two versions. However, one version (cued) included explicit group member interaction cues embedded throughout the program while the other (noncued) did not include these cues. The cued interaction version included two types of group member interaction cues. One type of cue was presented immediately preceding the practice problems for each lesson. These were content summary cues. The other type of interaction cues were presented along with certain examples throughout the program. These were explaining cues. The program assigned each student participating in the cued version of the program the role of summarizer six times, the role of explainer two times, and the role of listener eight times throughout the entire three-lesson program. Figure 1 illustrates the differences between the cued and noncued versions for a typical summary screen.

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Insert Figure 1 about here  
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Figure 2 illustrates the differences between the cued and noncued versions in a typical explanation screen.

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Insert Figure 2 about here  
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Both the content summary and explaining cues prompted the students to verbally interact with their partner. The noncued version of the program provided the same opportunities for students to interact, but the program did not explicitly prompt the students to do so.

#### Procedure

This study included six different treatment groups. Subjects were blocked by ability and randomly assigned to lower-ability, higher-ability, or mixed-ability dyads. Ability blocking was based on each student's Iowa Test of Basic Skills (ITBS) composite score for seventh grade. ITBS scores for each subject were ranked and a median split was used to determine the lower and higher-ability subject pools. The median composite score for subjects in this study was 24 and the national percentile rank was 58%. Data for subjects across the United States indicated that the mean composite score for the ITBS was 22 and the percentile rank 50%. Seventeen subjects did not have ITBS scores available, and each of their placement into the lower or higher-ability subject pool was based on grade-point average and teacher confirmation of general classroom ability. The lower-ability dyads were comprised of two students randomly selected from the lower-ability subject pool. The higher-ability dyads were comprised of two students randomly selected from the higher-ability subject pool. The mixed-ability dyads were comprised of one student randomly selected from the lower-ability subject pool and one student randomly selected from the higher-ability subject pool. All dyads were then randomly assigned to either the cued or noncued versions of the program. There were a total of 256 students (128 dyads) at the beginning of the study. Data from 25 students were unusable due to absences or severe behavior problems during the study.

All the students participating in this study had experienced at least 2 months of working in formal and informal cooperative learning groups. The general science program at the junior high school emphasized cooperative group work using the Circles of Learning model of cooperative learning (Johnson et al., 1990). Students had been taught and evaluated on such essential collaborative skills as using each other's first names, staying with assigned groups, remaining on task, and carrying out assigned roles during laboratory activities. Students also had some experience participating in roles such as summarizer, listener, and explainer. The students had experience with various reward interdependence structures, including group grades for laboratory reports, projects, and homework assignments. Making individuals within cooperative groups responsible for specific materials and resources was also a strategy emphasized in the eighth-grade science program.

All dyads were given three 55-minute class periods on three consecutive days to complete the CBI program. Each dyad was given the first class period to complete the introduction and Lesson One, another class period on the second day to complete Lesson Two, and one final class period on the third day to complete Lesson Three. An attitude survey followed by a posttest was administered on the fourth day of the study.

Eight to twelve dyads moved from their regular science classroom to a large computer room to work on the CBI program at one time. The students were informed that the program presented important information necessary for succeeding in the science class, and that the points earned would have an impact on their individual grades for the course. The students were also informed that all the directions for successfully completing the program were presented at the beginning of the program, and they had to read all the information very carefully. The computer was the only source of continual monitoring for most groups. However, two dyads in every class were also videotaped. The subjects' science teacher was in the computer room at all times to help get the program started and to answer any procedural questions.

Before sitting down at the computer on the first day of the program, each member of the dyads was randomly assigned "Student #1" or "Student #2." When the dyads began either version of the program, each member individually typed their name into the "Student #1" or "Student #2" fields. Each dyad worked at its own pace throughout a 55-minute class period. Students in dyads finishing early on any of the 3 days were sent back to their regular science class without proceeding to the next lesson. Each member of every dyad individually completed the attitude survey and a written posttest on the fourth day.

Students comprising six dyads from each of the six different treatment groups were randomly selected to be monitored by a video camera and tape recorder. These videotaped dyads were informed that their science teacher was interested in studying how students work together at the computer, but their individual behavior during the program was not going to affect the grade they earn. The data from this sample of 72 students were used to determine any differences in the type of interactions occurring throughout the program.

#### Dependent Measures

There were three dependent measures in this study. These measures included embedded practice item performance, posttest performance, and student attitudes.

Seventeen multiple-choice and two constructed-response practice items were administered by the computer throughout the program. All answers to the practice items were recorded by the computer. Although the students evaluated their own answers for the two constructed-response items, their actual answers were evaluated by the researcher and graded according to a set of criteria worth five points per question. These practice problems represented a group-based measure.

A written posttest was administered on the day following the completion of the computer program. This 28-item test included labeling, multiple-choice, and constructed-response questions similar to the practice problems presented in the CBI program. Fifteen posttest items measured

student knowledge of the content covered in the program. The knowledge items represented performances requiring the learner to state or identify concrete or defined concepts. Thirteen posttest items measured students' ability to apply what they learned from the program. The application items represented performances requiring the learner to apply rules to identify instances of concepts or to solve problems (see Gagné, 1985). The KR-21 reliability test of this posttest was .87.

Each posttest item was worth one point, with the exception of two application items which were worth two points each. There were a total of 15 knowledge-item points, and 15 application-item points. All posttests were scored by the same researcher. Posttest performance represented an individual measure.

A ten item Likert-scale attitude survey was administered prior to the posttest. The items measured student interest, motivation, confidence, enjoyment, and attitudes toward working with a partner. The Cronbach Alpha reliability of this attitude survey was .78. Student attitude represented an individual measure.

#### Other Measures

Other measures in this study included time data recorded by the computer, and interaction behavior as recorded by a video camera and tape recorder.

The amount of time spent viewing the information screens was captured by the computer for each dyad. The computer also recorded the elapsed time on the interaction screens as well as the amount of time spent answering the practice items. The total time spent going through the complete three-lesson program was also calculated.

Interaction behavior was evaluated by one researcher while examining videotapes of a sample of students participating in the program. Students from six dyads in each of the six treatment groups were randomly selected to be videotaped. Nine different types of interaction behaviors were recorded and tabulated from the videotaped observations. These observations were



made only when students were viewing the interaction screens during one lesson. Equal numbers of dyads from all six treatment groups were observed. Separate observations were recorded for each individual within every sample dyad.

Student behavior during the interaction screens were categorized into nine different types. Some of these categories represented those behaviors addressed in the cues, including summarizing, explaining, asking for help, and identifying errors. Other categories represented behaviors that were not specifically addressed in the cues, but they contributed to one partner helping the other understand the material. These helping behaviors included giving solicited and unsolicited help, checking for understanding, and offering verbal encouragement. In addition, any incidents of students being off-task during the interaction screens were recorded. Off-task behavior included talking to members of other dyads, talking to partners about things unrelated to the program, leaving the computer, looking at students from other dyads for sustained periods of time while the other partner read the screens and moved on, and reading or writing material unrelated to the program.

### Design and Data Analysis

This study used a posttest-only control group design. It was a 2 (cued interactions versus noncued interactions) by 3 (lower-ability dyads, higher-ability dyads, and mixed-ability dyads) factorial design. Both the cueing and grouping variables were between-subjects variables.

Analysis of variance (ANOVA) was conducted on practice item performance for the dyads. Time data were analyzed using multivariate analysis of variance (MANOVA) for time spent on the information screens, time spent on the interaction screens, and time spent on the practice screens, and separate follow-up univariate analyses were conducted on each of these time categories as well as total program time. The practice item and time analyses represented the only group-based measures analyzed. The individual measures analyzed included posttest performance, attitude survey responses, and individual behaviors observed in the videotapes sample. ANOVA was used



to analyze posttest performance. The attitude survey results were analyzed using MANOVA, with each survey item constituting a separate dependent measure. The observation data on group member interaction were analyzed using chi-square tests of significance for total cued behaviors, total helping behaviors, and total off-task behaviors.

## Results

### Posttest Performance

Means and standard deviations for individual posttest performance are reported in Table 1. These data reveal that the mean posttest score was 20.63 ( $SD = 6.56$ ) for students who used the cued version of the CBI program and 18.03 ( $SD = 6.33$ ) for those who used the noncued version. Table 1 also shows that the mean posttest score was 15.45 ( $SD = 4.26$ ) for students in the homogeneous lower-ability dyads, 18.65 ( $SD = 6.39$ ) for those in the heterogeneous (mixed-ability) dyads, and 23.90 ( $SD = 5.63$ ) for those in the homogeneous higher-ability dyads. The posttest mean for all subjects was 19.30 ( $SD = 6.56$ ).

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Insert Table 1 about here  
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ANOVA indicated that subjects who used the cued version of the program performed significantly better on the posttest than those who used the noncued version,  $F(1, 225) = 12.97, p < .001$ . ANOVA also indicated a significant performance difference between subjects in the three ability groups,  $F(2, 225) = 45.92, p < .001$ . Post hoc analyses using Tukey HSD pairwise comparisons revealed that the mean performance scores between each of the three ability groupings were significantly different ( $p < .001$ ). Subjects assigned to higher-ability dyads performed significantly better than those in the mixed dyads and those in the lower-ability dyads. In addition, subjects in the mixed dyads performed significantly better than those in the lower-ability dyads.

ANOVA did not indicate a significant interaction between version and ability grouping when individual performance scores were analyzed.

### Attitudes

Individual attitudes toward the program were measured using a 10-item Likert-scale survey. Responses for each item ranged from 1 (strongly agree) to 4 (strongly disagree). The data indicate that the students generally enjoyed working with a partner ( $M = 1.88$ ,  $SD = 0.95$ ) and wanted to work with a partner again to do another science lesson on the computer ( $M = 1.82$ ,  $SD = 0.91$ ). Most students also reported that they tried hard to understand the information presented in the computer program ( $M = 1.89$ ,  $SD = 0.69$ ). However, many students did not feel the information was easy to understand ( $M = 2.32$ ,  $SD = 0.82$ ). Students also responded negatively to the continuing motivation statement about wanting to learn more about designing experiments ( $M = 2.54$ ,  $SD = 0.79$ ).

All ten attitude survey items were analyzed using MANOVA. This analysis indicated no significant differences in overall, collective responses by version,  $F(10, 214) = 1.36$ ,  $p > .05$ , or ability grouping,  $F(20, 428) = 1.34$ ,  $p > .05$ .

### Practice Performance

Means and standard deviations for practice performance are reported in Table 2. These data reveal that the mean practice score was 18.36 ( $SD = 4.98$ ) for dyads who used the cued version of the CBI program and 16.17 ( $SD = 5.78$ ) for those who used the noncued version. Table 3 also shows that the lower-ability dyads had a mean practice score of 13.13 ( $SD = 4.98$ ), the mixed-ability dyads averaged 18.42 ( $SD = 5.06$ ), and the higher-ability dyads averaged 20.25 ( $SD = 3.69$ ) for practice performance.

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Insert Table 2 about here  
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ANOVA indicated that dyads who used the cued version performed significantly better on the practice items than those who used the noncued version,  $F(1, 106) = 6.50, p < .01$ . ANOVA also indicated a significant effect due to ability grouping,  $F(2, 106) = 24.59, p < .001$ . Tukey HSD post hoc analysis of practice scores revealed that the lower-ability dyads performed significantly worse on the practice items than either the mixed-ability dyads or higher-ability dyads ( $p < .001$ ). Post hoc analyses did not reveal a significant difference in practice performance between the mixed-ability and higher-ability dyads. No significant differences for interactions between version and ability grouping were found.

#### Time on Instruction

Time spent using the program is reported in Table 3. These data reveal that the average amount of time spent on the computer program was 83.7 minutes for dyads assigned to the cued version and 78.0 minutes for dyads assigned to the noncued version. The lower-ability dyads averaged 81.4 minutes, the mixed-ability dyads averaged 84.0 minutes, and the higher-ability dyads averaged 77.5 minutes on the program.

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Insert Table 3 about here  
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A MANOVA test was performed on the time spent on the instruction, interaction, and practice screens. This test indicated significant differences by version and ability grouping. Follow-up univariate analyses indicated that dyads assigned to the cued version spent significantly more time ( $M = 7.8$  minutes) on the summary and explanation interaction screens than dyads assigned to the noncued version ( $M = 5.1$  minutes),  $F(1, 99) = 24.70, p < .001$ .

Univariate tests also revealed significant differences between the three different ability groups in time spent on the instruction screens,  $F(2, 99) = 3.20, p < .05$ , and practice screens,  $F(2, 99) = 7.03, p < .001$ . Tukey HSD post hoc analyses of these differences indicated that the

higher-ability dyads spent significantly less time on the instruction ( $M = 45.6$  minutes) than either the mixed-ability dyads ( $M = 50.7$  minutes) or the lower-ability dyads ( $M = 53.0$  minutes),  $p < .05$ . Tukey HSD post hoc analyses also indicated that the lower-ability dyads spent significantly less time on the practice items ( $M = 21.6$  minutes) than either the mixed-ability dyads ( $M = 25.6$  minutes) or the higher-ability dyads ( $M = 25.0$  minutes),  $p < .01$ . No other significant differences were found for time data.

### Interaction Behaviors

A sample of 72 subjects from 36 dyads were observed as they worked through the summary and explanation screens of one lesson and interaction behaviors were recorded. These interaction behaviors were grouped into the three categories of cued behaviors, helping behaviors, and off-task behaviors for purposes of analysis.

The cued behaviors represented those behaviors specifically addressed by the cues directed at each dyad member during the summary and explanation screens. These behaviors included summarizing, explaining, identifying errors, and asking for help when needed. Table 4 presents the total number of instances recorded for students in the sample dyads for each of the cued behaviors. These data reveal that students in the cued version exhibited a total of 101 cued behaviors, while students in the noncued version exhibited 44 cued behaviors. A chi-square test performed on total cued behaviors by version indicated that this difference was significant,  $X^2 (1, N = 72) = 22.4, p < .001$ . Examining the data by specific type of interaction indicated that subjects using the cued version summarized and asked for help a significantly greater number of times than subjects using the noncued version.

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Insert Table 4 about here  
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Table 4 also reports the instances of helping behaviors observed for members of the sample dyads. These behaviors were not specifically cued by the computer program; they included giving solicited help, giving unsolicited help, checking for partner understanding, and encouraging partner. These data reveal that students in the cued version exhibited a total of 48 helping behaviors, while students in the noncued version exhibited seven helping behaviors. A chi-square test performed on total helping behaviors by version indicated that this difference was significant,  $X^2(1, N = 72) = 28.6, p < .001$ . Examining the data by specific type of helping behavior indicated that subjects using the cued version asked for help, checked for understanding, and encouraged their partner a significantly greater number of times than subjects using the noncued version.

The third category of recorded interactions was off-task behavior. Table 4 also reports the instances of observed off-task behavior for subjects in the sample of dyads. These data reveal that subjects in dyads who used the cued version of the program were off-task 11 times, while those who used the noncued version were off-task nine times. A chi-square test indicated that this difference was not significant. However, there was a significant difference in number of off-task behaviors between ability groups,  $X^2(2, N = 72) = 7.01, p < .05$ . These data indicate that subjects in the lower-ability dyads were off task significantly more than subjects in the mixed or higher-ability dyads.

### Discussion

The purpose of this study was to investigate the effects of verbal interaction cues and ability grouping within a cooperative learning-CBI science program. Cooperative dyads used a computer program that either did or did not contain verbal interaction cues designed to facilitate summarizing and explaining between partners at various points throughout the program. All students were assigned to one of three different types of dyads based on general academic ability. These dyads consisted of lower-ability, higher-ability, or mixed-ability student pairs. The study examined the

effects of interaction cues and ability grouping on performance, time, en route behavior, and attitudes toward the instruction.

Results for performance indicated that students who used the cued version of the program performed significantly better on the posttest than students who used the noncued version. In addition to better posttest performance, students using the cued version of the program also performed significantly better on the practice items than students using the noncued version of the program.

There are several possible explanations for why students who used the cued version performed better than those who used the noncued version. These explanations are related to how the dyads progressed through the different versions of the program. Direct observation of student interaction revealed that dyads who used the cued version of the program exhibited more summarizing behavior than dyads who used the noncued version. Cued dyads also spent significantly more time on the interaction screens than the noncued dyads. It is likely that summarizing the content increased learning for students who used the cued version of the program.

Other researchers have demonstrated the beneficial effects of summarizing within cooperative learning groups. Yager et al. (1985) determined that students in cooperative dyads who were directed to either summarize information or evaluate their partner's oral summaries performed significantly better than cooperative dyads given little or no direction to summarize. Similarly, McDonald et al. (1985) found that members of cooperative dyads trained to read text passages and summarize information for their partners recalled more information than members of cooperative dyads not given summarization training. Similar results for summarizing were obtained in other cooperative learning studies (Lambiotte et al., 1987; O'Donnell et al., 1987).

Because students who used the cued version did summarize information before answering practice problems, it is not surprising that these students learned more from the program than students who used the noncued version. Summarizing information presented in an instructional

program is one of the effective elements of instruction (Gagné, 1985; Hunter, 1982). Although all students in this study were instructed to summarize when needed, the cues provided the direction and reminders necessary for consistent interaction between group members.

Dyads who used the cued version of the program also exhibited significantly more helping behaviors (asking for help, giving help, checking for understanding, giving encouragement) than those who used the noncued version. These additional helping behaviors may have had a positive influence on the performance of students who used the cued version. It has been demonstrated that interactions such as these contribute to more effective learning within cooperative groups. Based on the results of many small-group learning studies, Webb (1989) has determined that the amount of help given or received by members of cooperative groups correlates positively with gains in achievement. King (1989) reported that students in dyads that asked task-related questions and discussed problem solving strategies achieved more than students who did not exhibit these interaction behaviors. The observation data collected from a sample of dyads in the current study categorized interaction behaviors like "asking task-related questions" and "discussing problem solving strategies" as asking and giving help. Consequently, dyads using the cued version of the program did, in fact, exhibit more constructive group-member interactions like those identified by Webb (1989) and King (1989) than dyads using the noncued version.

Examining posttest performance by ability across versions yielded few surprises. Students assigned to higher-ability dyads performed significantly better on the posttest than students assigned to mixed-ability dyads. Both these groups performed significantly better on the posttest than students assigned to the lower-ability dyads. These results show that ability, as measured by performance on a nationally standardized test, is a very strong predictor of performance when students work together during a CBI program.

The results from a number of en route measures examined by ability grouping create an interesting picture of the learning behaviors of students assigned to the different ability groups.



Students in the lower-ability dyads performed significantly worse on the practice items than students in either the mixed-ability dyads or higher-ability dyads. It appears that having a higher-ability student in the group increased practice performance, regardless of whether the higher-ability student was paired with a lower or higher-ability student. This may indicate that the higher-ability students in the mixed-ability dyads were more responsible for answering the practice problems than their lower-ability partners.

The time data for the three different ability groups also indicate some typical learning behavior patterns. The higher-ability dyads spent significantly less time on the instruction screens than either the heterogeneous groups or the homogeneous lower-ability groups. This was probably due to the reading levels of the higher-ability students. These students most likely read through the information presented during the information screens more quickly than the lower-ability students. Although students in higher-ability dyads spent less time on the information screens than students in the other dyads, they spent significantly more time on the practice screens. This suggests students in the higher-ability dyads discussed the practice items more thoroughly than students in mixed or lower-ability dyads before selecting answers.

Differences in the amount of off-task behavior between students in the different ability groupings shed additional light on why students from some groups learned more than students from other groups. Students in the lower-ability and mixed-ability dyads were off-task more than the higher-ability dyads. The presence of a lower-ability student increased the chances of one or both dyad members being off-task. Whether being off-task is influenced by ability, or ability is influenced by the propensity for being off-task is not certain. What is certain is that assignment to different ability groupings influenced off-task behavior in the current study.

In examining student attitudes, the results showed no significant differences by version or ability grouping. This may seem surprising, since other researchers have reported that attitudes are influenced by cooperative learning (Hooper et al., 1993; Mevarech, et al., 1987). However, these



studies compared cooperative learning to individual learning, while in the current study all students worked with a partner at the computers. Results for attitudes did indicate that most students enjoyed working with a partner, wanted to work with a partner again, and tried hard to understand the information. Students also reported that they did not feel the information was easy to understand and they did not want to learn more about the subject matter. These negative responses were probably due to the difficult nature of the material presented.

The results from this study support previous research on the effects of providing cues in non-CBI cooperative learning programs (Lambiotte et al., 1987; O'Donnell, Dansereau, Hall, & Rocklin, 1987; O'Donnell, et al, 1987; Yager et al., 1985). These results also lend support to models of cooperative learning that suggest the type and amount of interaction between group members is an important factor to influence learning (Johnson et al, 1990; Sharan and Sharan, 1976; Slavin, 1980).

The results of the current study also have implications for the design of computer-based instruction. Since many teachers group students at computers, designers should consider including cues to stimulate constructive peer interaction throughout an instructional program. Others have demonstrated that students may not routinely summarize and share explanations in small groups if they are simply instructed to do so at the beginning of a lesson. After reviewing the research literature on small group learning, Cohen (1992) indicated that students in small groups tend to operate at the lowest levels of interpersonal skill unless they are directed to do otherwise. This is echoed by cooperative learning theorists who suggest that strategies should be designed to facilitate constructive interaction behavior (Johnson et al., 1990; Slavin, 1983). The current study shows that interaction cues can be designed to facilitate this constructive behavior when students work together during a CBI lesson.

The results from this study also suggest several specific areas for future research. Although the cues differentially affected the number of times students summarized, students who

used both versions interacted approximately the same number of times during the explanation screens. These explanation screens offered more specific direction to the students by asking questions to be answered. Perhaps a more directed approach to the summary screens through the use of questioning strategies would have yielded higher participation during these screens. Also, the cues used in this study called on students by name. It is not certain how this small amount of personalization may have influenced the students' experience with the program. Future research could investigate the effects of personalization within cooperative learning groups.

There may also be some value in investigating the effects of summary and explanation cues for individuals versus groups. The effects of structuring verbal interaction may become even more clear if groups are compared to individuals who are prompted to summarize and explain to themselves throughout an instructional program. Research of this nature may help determine the best possible way to develop CBI programs for individuals as well as cooperative learning groups.


As the number of teachers utilizing technology to deliver instruction increases, more students will be required to work in small groups to learn from computer-based instruction. Instructional designers should continue to determine which variables will influence learning when students use CBI in cooperative settings. As more information is gathered about how to design instruction for small groups, a clearer picture may emerge about the appropriate uses of cooperative learning with educational technology.

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### Mid-Lesson #1 Review


Now is a good time for both of you to review the information presented up to now before you answer the first set of practice problems.

Student #1, you will be the summarizer. It is your job to verbally review the information presented over the scientific method step: "Making Observations" for Student #2. Try to recall the objective for this step and briefly summarize the information presented.

Student #2, you will be the listener. Listen carefully while Student #1 summarizes the information presented over the scientific method step "Making Observations". As Student #1 summarizes, ask questions about things you don't understand or things you don't agree with...including errors or missing pieces of information.



Summary screen: Cued Version




### Mid-Lesson #1 Review

Now is a good time for both of you to review the information presented up to now before you answer the first set of practice problems.

Review the information presented over the scientific method step: "Making Observations".

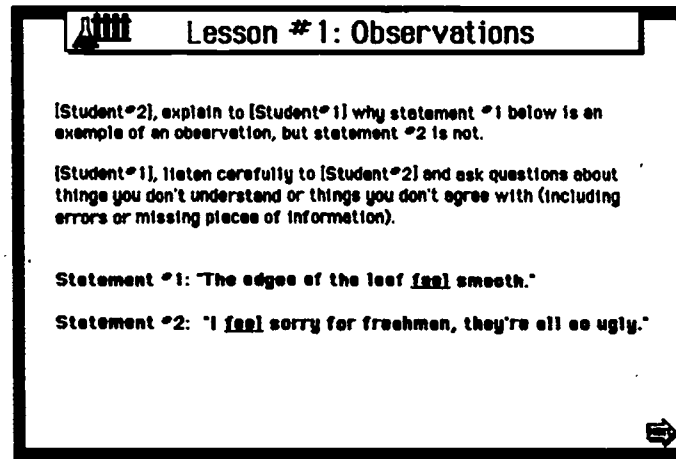
\*Remember, "review" means trying to recall the objective for this step and briefly summarizing the information presented.



Summary screen: Noncued Version

Figure 1. Sample summary screens in the cued and noncued versions.

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**Lesson #1: Observations**

[Student #2], explain to [Student #1] why statement #1 below is an example of an observation, but statement #2 is not.

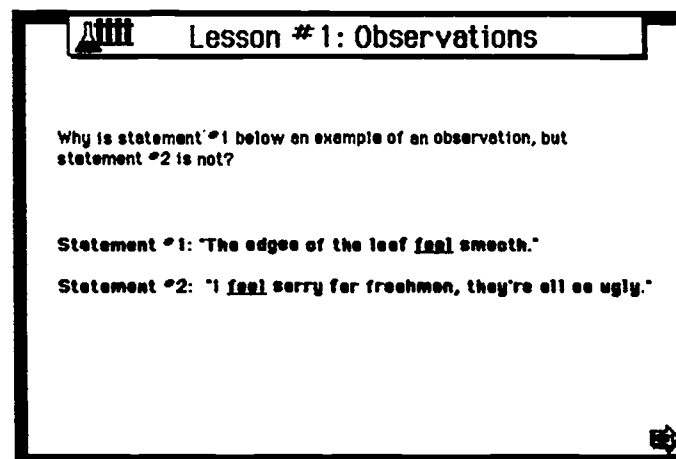
[Student #1], listen carefully to [Student #2] and ask questions about things you don't understand or things you don't agree with (including errors or missing pieces of information).

Statement #1: "The edges of the leaf feel smooth."

Statement #2: "I feel sorry for freshmen, they're all so ugly."

Navigation arrows in the bottom right corner.

Explanation screen: Cued Version



**Lesson #1: Observations**

Why is statement #1 below an example of an observation, but statement #2 is not?

Statement #1: "The edges of the leaf feel smooth."

Statement #2: "I feel sorry for freshmen, they're all so ugly."

Navigation arrows in the bottom right corner.

Explanation screen: Noncued Version

**Figure 2.** Sample explanation screens in the cued and noncued versions.

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Table 1

**Means and Standard Deviations for Posttest Performance by Version and Ability Grouping**

| Version | Ability Grouping          |                           |                           | Total <sup>a</sup>         |
|---------|---------------------------|---------------------------|---------------------------|----------------------------|
|         | LL                        | LH                        | HH                        |                            |
| Cued    | 16.83<br>(4.92)<br>n = 40 | 19.79<br>(6.24)<br>n = 38 | 25.29<br>(5.54)<br>n = 38 | 20.63<br>(6.56)<br>n = 116 |
| Noncued | 14.08<br>(3.84)<br>n = 37 | 17.51<br>(6.40)<br>n = 41 | 22.51<br>(5.44)<br>n = 37 | 18.03<br>(6.33)<br>n = 115 |
| Total   | 15.45<br>(4.26)<br>n = 77 | 18.65<br>(6.39)<br>n = 79 | 23.90<br>(5.63)<br>n = 75 | 19.30<br>(6.56)<br>N = 231 |

**Note.** LL = Homogeneous lower-ability dyads, LH = heterogeneous (mixed-ability) dyads, HH = homogeneous higher-ability dyads.

<sup>a</sup>30 possible posttest points, minimum score = 5, maximum score = 30.



Table 2

Means and Standard Deviations for Practice Performance by  
Version and Ability Grouping

| Version | Ability Grouping          |                           |                           | Total                      |
|---------|---------------------------|---------------------------|---------------------------|----------------------------|
|         | LL                        | LH                        | HH                        |                            |
| Cued    | 14.85<br>(5.14)<br>n = 20 | 19.33<br>(4.23)<br>n = 18 | 20.89<br>(3.32)<br>n = 19 | 18.36<br>(4.98)<br>n = 57  |
| Noncued | 11.41<br>(4.18)<br>n = 17 | 17.50<br>(5.67)<br>n = 20 | 19.61<br>(4.05)<br>n = 18 | 16.17<br>(5.78)<br>n = 55  |
| Total   | 13.13<br>(4.98)<br>n = 37 | 18.42<br>(5.06)<br>n = 38 | 20.25<br>(3.69)<br>n = 37 | 17.31<br>(5.45)<br>N = 112 |

Note. Each "n" represents the number of dyads in each cell. There were 27 possible practice item points. Standard deviations are in parentheses. LL = Homogeneous lower-ability dyads, LH = heterogeneous (mixed-ability) dyads, HH = homogeneous higher-ability dyads.

Table 3

**Mean Time Spent on Instruction, Interaction, and Practice Screens by Version and Ability Grouping**

| Version | Type of Screens | Ability Grouping |      |      | Total |
|---------|-----------------|------------------|------|------|-------|
|         |                 | LL               | LH   | HH   |       |
| Cued    | Instruction     | 57.0             | 50.1 | 48.2 | 51.8  |
|         | Interaction     | 7.6              | 8.2  | 7.8  | 7.8   |
|         | Practice        | 21.1             | 26.1 | 26.1 | 24.4  |
|         | Total           | 84.1             | 84.5 | 82.7 | 83.7  |
| Noncued | Instruction     | 48.5             | 51.3 | 42.8 | 47.5  |
|         | Interaction     | 4.7              | 5.2  | 5.4  | 5.1   |
|         | Practice        | 22.2             | 25.1 | 23.9 | 23.8  |
|         | Total           | 78.1             | 83.7 | 72.1 | 78.0  |
| Total   | Instruction     | 53.0             | 50.7 | 45.6 | 49.8  |
|         | Interaction     | 6.2              | 6.7  | 6.7  | 6.5   |
|         | Practice        | 21.6             | 25.6 | 25.0 | 24.1  |
|         | Total           | 81.4             | 84.0 | 77.5 | 80.9  |

**Note.** All time in minutes. LL = Homogeneous lower-ability dyads, LH = heterogeneous (mixed-ability) dyads, HH = homogeneous higher-ability dyads.

Table 5

Instances of Interaction Behaviors for Sample Dyads by Version

| Type of Interaction Behavior        | Version |         |
|-------------------------------------|---------|---------|
|                                     | Cued    | Noncued |
| <b>Cued Behaviors</b>               |         |         |
| Summarized                          | 46      | 12      |
| Explained                           | 32      | 27      |
| Identified errors                   | 3       | 0       |
| Asked for help                      | 20      | 5       |
| Total                               | 101     | 44      |
| <b>Helping Behaviors</b>            |         |         |
| Gave solicited help                 | 14      | 0       |
| Gave unsolicited help               | 12      | 3       |
| Checked for partner's understanding | 7       | 2       |
| Encouraged partner                  | 15      | 2       |
| Total                               | 48      | 7       |
| Off Task Behaviors                  | 11      | 9       |

**Note.** The total number of each interaction behavior is reported for a sample of 36 students assigned to the cued version and 36 students assigned to the noncued version.

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